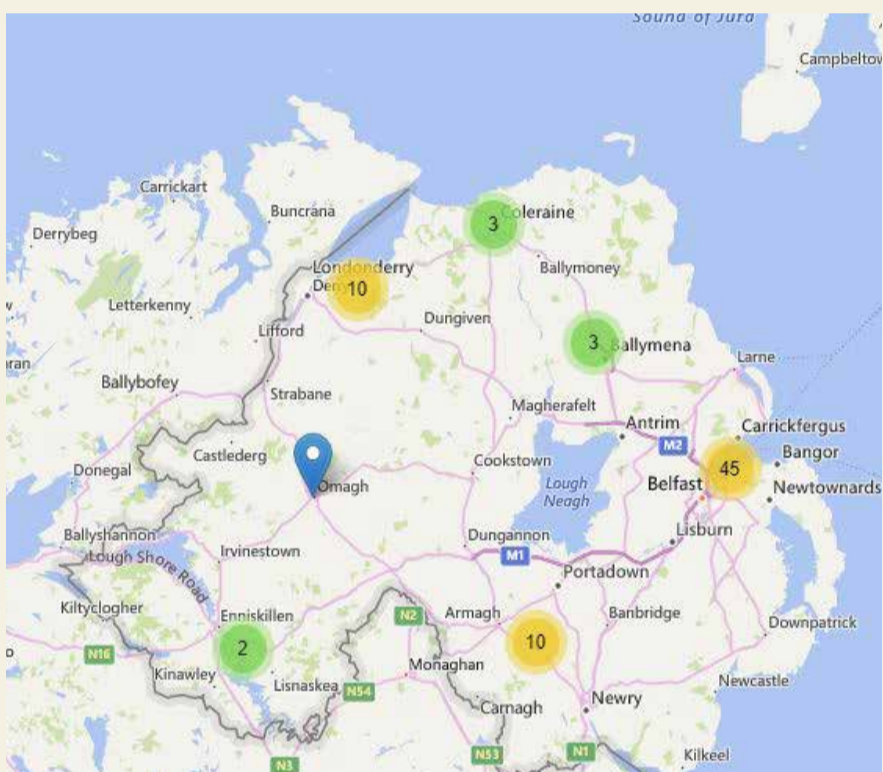


**THE INDEPENDENT ADVICE
NETWORK DEALT WITH...**

404,594 ENQUIRIES

THE INDEPENDENT ADVICE NETWORK



Advice North West
Advice Space
Age Concern
Age NI
Apex Housing Association
Ardoyne Association
Ballynafeigh Community Development Association
Ballysillan Community Forum Advice
Belfast Unemployed Resource Centre
Causeway Women's Aid
Chinese Welfare Association NI
Citihrah Foundation
Clanmill Housing Association
Community Advice Antrim & Newtownabbey
Community Advice Ards & North Down
Community Advice Armagh
Community Advice Banbridge
Community Advice Causeway
Community Advice Craigavon
Community Advice Fermanagh
Community Advice Lisburn & Castlereagh
Community Advice Newry, Mourne & Down
Connswater Homes
Cookstown & Western Shores Area Network
Damask Community Outreach

Disability Action
Dove House Community Trust
East Belfast Independent Advice Centre
Employers For Childcare
EPIC
Falls Community Council
Falls Women's Centre
First Housing & Smartmove
Fostering Network NI
Glenshane Community Development Ltd
Greater Turf Lodge Residents Association
Habinteg Housing Association
Housing Rights
LIAISE
Ligoniel Improvement Association
Limavady Community Development Initiative
Mid and East Antrim Community Advice Services
Mencap
Mens Action Network
Mid Ulster Agewell
Migrant Centre NI
Mindwise - New Vision
Neighbourhood Development Association
NIACRO
North Antrim Community Network

North West Taxi Proprietors Ltd
Omagh Independent Advice Services (OIAS)
Queen's Students' Union Advice Centre
Radius Housing Association
Resource Centre Derry
Rosemount & District Welfare Rights Group
Rural Support
Springfield Charitable Association Ltd
Shelter Northern Ireland
South East Fermanagh Foundation
South Tyrone Empowerment Programme
Southcity Resource and Development Centre
Special Educational Needs Advice Centre (SENAC)

Tar Isteach
The Royal British Legion
Upper Springfield Advice Services
Ulster University Student Union
Vine Centre
WAVE Trauma Centre
Windsor Women's Centre

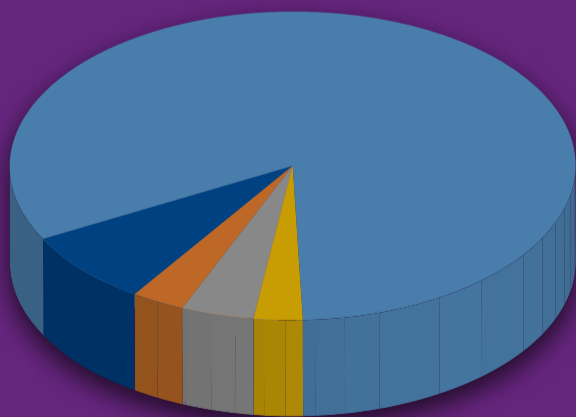


70
MEMBERS



Thanks for your help. A DMP would allow me some breathing room while my income increases. On the plus side, since I started chatting with you I have started sleeping through again, as I know there is a light at the end of the tunnel, so thank you so much for that. Debt Client

**THE INDEPENDENT
ADVICE NETWORK WORKLOAD**



- 82% Welfare Benefits
- 3% Debt
- 3% Employment
- 8% Other
- 4% Housing

**OUR HISTORICAL INSTITUTIONAL
ABUSE ADVICE SERVICE
DEALT WITH**

290

ENQUIRIES DURING THE YEAR

41
NEW COURSES
DEVELOPED

TAX AND BENEFITS ADVICE

DEALT WITH

4,030

TAX & BENEFITS
ENQUIRIES THROUGH
OUR HMRC FUNDED
HELPLINE
0800 988 2377

**OUR WELFARE REFORM SUPPORT PROJECT
DEALT WITH**

33,937

DURING THE YEAR

FREEPHONE 0800 802 0020



I would say it is never too late to become a volunteer. It teaches you new skills and you may even discover skills and talents you didn't know you had.
Volunteer



**SPECIALIST SUPPORT
PROVIDED TO DEBT
ADVISERS ON**

276
COMPLEX CASES



You have been my lifesaver so thank you. Debt Client

BUSINESS DEBT SERVICE

ADVISED

254

BUSINESS OWNERS,
DEALING WITH OVER...

FREEPHONE
0800 083 8018



FACILITATED

4

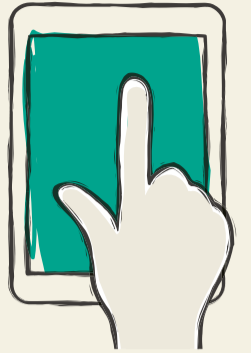
MEMBERSHIP WIDE
VOLUNTEER WORKING
GROUP MEETINGS

SUPPORTING ACTIVE ENGAGEMENT

VOLUNTEERS DELIVERED
RIGHTS4SENIORS DIGITAL TRAINING TO

213

OLDER PEOPLE



*Thank you for your time, advice and information.
It has been extremely helpful.* Debt Client



The Welfare Changes Helpline service is very well structured, the adviser was very well trained, answered questions quickly and clearly and was so helpful. Welfare Changes Helpline Client

ADVISED

632

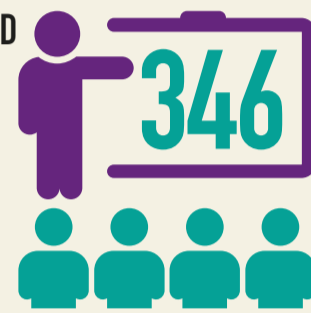
CLIENTS WITH
DEBTS WORTH...



£9,300,000

FREEPHONE 0800 028 1811

DELIVERED



TRAINING COURSES TO

3,900

PARTICIPANTS



284,473

PEOPLE REACHED VIA OUR PAID
FOR DIGITAL ADVERTISING



ADVICE NI HAS PLAYED A
LEAD ROLE IN RAISING
AWARENESS ABOUT THE
MITIGATIONS CLIFFEDGE



226,515

VISITORS ACROSS OUR WEBSITES



www.adviceni.net



www.rights4seniors.net



www.PopNI.net

THEORY OF CHANGE

DELIVERED WELFARE REFORM
& FINANCIAL CAPABILITY TO

40

PARTICIPANTS

AND TRAINED

40

MONEY CHAMPIONS

DEVELOPED AN ONLINE
MONEY MANAGEMENT
RESOURCE...

MONEY TALKS

adviceni.net/money-talks



5

MEMBERS PASSED
ADVICE NI ASSESSMENTS

62

MEETINGS/WORKSHOP PROVIDED

25

GUIDES DEVELOPED

Advice NI would like to say thank you to all of our funders.

