The Independent Advice Network dealt with 263,325 enquiries.

Members’ List

Age Concern Causeway
Age NI
Adoptive Association
Ballyclare Community Development Association
Ballymena Community Forum Advice
Belfast Unemployed Resource Centre
Causeway Women’s Aid
Chinese Welfare Association
Christians Against Poverty
Citrus Foundation
Clonard Housing Association
Cookstown & Western Areas Area Network
Corpus Christi Services
County Down Rural Community Network
Darnall Community Outreach
Disability Action
Done House Advice Services
East Belfast Independent Advice Centre
Employers for Childcare
EPIC
Falls Community Council
Falls Women’s Centre
First Housing & Smartmove
Gallaghers Women’s Group
Glenmore Community Development Ltd
Greater Treflodge Residents Association
Housing Rights Service
LUADE
Lurgan Improvement Association
Limavady Community Development Initiative
Magherafelt District Advice Services
Mencap
Migrant Centre NI
Mindwave - New Vision
Neighbourhood Development Association
NICORD
NICRAS
Northern Ireland Council for Ethnic Minorities
Rural Independent Advice Services (RIAS)
South Antrim Community Network
South Tyrone Empowerment Programme
South Belfast Resource Development Centre
Special Educational Needs Advice Centre (SENAC)
Tarleton
The Charity for Civil Servants
The By Centre
The Training Network NI
The Resource Centre-Derry
Vine Centre
Windsor Women’s Centre

Members’ Workload

- 58% Benefits
- 2% Consumer
- 1% Disability
- 1% Community Care
- 17% Housing
- 13% Money/Debt
- 6% Other
- 2% Education
- 6% Other
- 17% Housing
- 13% Money/Debt

TAX & BENEFITS SERVICE
Freephone 0800 9882377

Dealt with
133
Historical Institutional Abuse enquiries

Dealt with
1,593
enquiries in the Castlereagh areas of LCCC

Benefit Uptake targeted exercise programme dealt with 28,096 enquiries which contributed to £18 million in additional benefits

Advised over 488 business owners and assisted with over £34.1 million of debt

Grants distributed to members and partners £1,316,644
Delivered tablet training to 113 older people, helping them to access their rights and entITLEMENTS.

Recruited 11 new volunteers

Participated in Welfare Reform Mitigations Working Group

Funders:

Advice NI, 1 Rushfield Avenue, Belfast, BT7 3FP  Tel: 028 9064 5919  www.adviceni.net info@adviceni.net

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