The report sets out the main activities and achievements of Advice NI over what has been a year of significant growth and development for the organisation against a background characterised by major social and economic change.

The organisation has risen to many of the challenges presented and has put in place a range of support services for our members to help them to meet the challenges of increased demand on their services. These are described in the main body of the report under our four strategic themes.

The recession and banking crises have caused many difficulties for individuals and families across Northern Ireland and our members are seeing increasing volumes of new clients including many who would not otherwise have needed to use advice services.

Our mission is to develop an independent advice sector that provides the best possible advice to those who need it most.

Advice NI's vision is of a society of confident, informed and active citizens who can access their rights and entitlements.

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As you will see from our annual profile report our members continue to rise to the challenge of meeting demand across a wide range of social welfare issues in the context of an uncertain funding environment. We expect this demand to continue to grow as there appears to be little prospect of a return to significant economic growth combined with continued deep cuts to public expenditure in the years ahead. We have continued to work with a range of partners to ensure that those most disadvantaged get all the help they are entitled to, in particular in maximising benefit entitlement and promoting positive policy development.

One area in particular where we are seeing a huge increase in demand and which causes many social problems is debt. The Debt Action NI service continues to be a vital lifeline for many individuals and families who are struggling to make ends meet and the statistics provided in this report make startling reading.

During the year we began work with our key funder DSD to examine how we could better measure the impact of our work - moving from a process of measuring inputs and outputs to measuring the outcomes of our work. We hope to have a new framework in place by next April.

Our training provision has expanded significantly and this year we won an AONTAS Star award for our Advantage training. In response to pressure on resources we have continued to develop our online training provision with NVQ's and the Introduction to Dealing with Debt now available online.

In terms of organisational development we are very pleased to report that we achieved Investors in People (silver award) this year which reflects our ongoing commitment to staff training and development.

Finally we want to pay tribute to all the staff in Advice NI. They are a terrific, hardworking bunch who show real enthusiasm and commitment to supporting our membership. Thanks are also due to the management committee for their commitment and advice over what has at times been a challenging year. Finally thanks to all our funders, stakeholders and partners for your support in making Advice NI the success that it is.
Our values drive our relationship with our members and other stakeholders and we are constantly engaging in opportunities to further collaborative working. Given the economic situation and massive cuts to social welfare spending we will need to forge new partnerships and methods of delivering our services, ensuring that as a network we provide support to each other to maximise support to those most in need.

Where possible we have sought to ensure that as many of our members as possible benefit from the initiatives in which we are engaged. This is particularly the case in relation to contracts that we deliver on behalf of government and others. We have sought to do this through a range of activities and programmes this year.

Beat the Recession Project
Advice NI, as part of an Advice Service Alliance (ASA) consortium bid to Big Lottery, was successful in securing and rolling out a new Money and Debt Project to provide advice services to help communities in Northern Ireland who have been most affected by the recession.

Beat the Recession has increased the provision of free, independent money and debt advice in new locations across Northern Ireland. The advice package supports people and families struggling financially because of loss of income and changed circumstances that have come about as a result of the recession.

The Advice NI element of the project seeks to:
• Support people at court who are subject to repossession proceedings in partnership with Housing Rights Service (HRS)
• Offer targeted geographic help for people most affected by the recession in partnership with North Belfast Advice Partnership (NBAP), Northwest Advice Services Alliance (ASA) and Omagh Independent Advice Services (OIAS)
• Provide a telephone based money and debt advice service in partnership with the Consumer Credit Counselling Service (CCCS)
• Deliver a ‘Help in Employment Service’ in partnership with Belfast Unemployed Resource Centre (BURC)

Early analysis indicates that there are many ways people have been affected by the recession and need help. These include a change in circumstances such as reduced working hours or redundancy, reduced house prices resulting in negative equity and an increase in personal debt as a consequence of people having to borrow more money.

The programme will continue to run until December 2012 with Advice NI’s aim of providing help to 4,500 people affected by the recession.

Advice NI’s Beat the Recession Advisor
“...my client is single, employed full-time and lives in rented accommodation. A change in their circumstances resulted in a multiple debt situation. The client was told by a friend that we were providing a ‘Beat the Recession’ money and debt advice service. After contacting us over the telephone we were able to provide the client with a full assessment which resulted in a Debt Management Plan being set up for the client. The clients total debts amounted to £11,900 owed to 3 creditors.”

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Debt Action NI, our flagship Debt and Money advice service provides high quality, free, confidential information, advice and representation to people across NI.

The service is delivered through a mixed delivery model including face to face, telephone and via our dedicated website www.debtaction-ni.net. The public can send an appointment request as well as download self help Information and leaflets. All advisers are trained in Wiseradviser and are registered Debt Relief Order intermediaries.

During April 2010 to March 2011 advisers helped and supported 2,023 clients deal with nearly £38 million in debt covering 6,198 debts. Our aim is to provide information, advice and representation to clients so they can better manage their financial commitments and work to become debt free.

Queries have been more complex this year with clients presenting with multiple debts, negative equity and threatened repossession. Advisers provide a range of options to clients depending on their circumstances ranging from token payments to debt management plans and bankruptcy.

Debt Action NI can be followed on Twitter and Facebook where recent news stories and information on the project, relevant reports and general news relating to the world of finance and debt can be sourced.

Specialist Debt Support
This year Advice NI set up a specialist money advice support unit for debt advisers to enable them to deal with increasingly complex debt enquiries.

The service is funded by the Money Advice Trust and is available to all debt advisers including Advice NI members, Citizens Advice and the Consumer Credit Counselling Service. It provides access to expert advice weekdays via telephone or email specialistsupport@adviceni.net.

‘Ask the Expert’ information sessions were held on a range of topics. We have also put into place shadowing opportunities to match advisors to professionals across the public, private and voluntary sector to help equip them to provide the best service to their clients, including observing Possession Proceedings in the Masters Chamber of the Chancery Division and the High Court and shadowing an Insolvency Practitioner.

Debt Action NI client
I found the service great and thought I was the only one with money worries. It was killing us and our marriage and it was time to do something about it - knowing that there is so much help is great.

I think pride gets in the way of a lot of people. It is not worth it when your health is at risk. You realise your health is your wealth and the rest will be sorted sometime.

I think your service should be praised as it is a great service.

Thank you.
During the first six months of the year we continued to work in partnership with NIE (now Power NI) to deliver Benefit Entitlement Checks to identify and address unclaimed social security benefits and tackle fuel poverty across Northern Ireland.

The ‘For Your Benefit’ project was delivered through Advice NI’s membership and helped ensure that clients from vulnerable deprived areas and traditionally hard to reach social groups such as the elderly, disabled, carers, people with mental health problems, lone parents, minority ethnic groups and migrants workers were receiving their full benefit entitlements and receiving access to appropriate energy efficiency advice.

The 30 month programme officially ended in September 2011, with Advice NI meeting targets by delivering over 3,000 Benefit Entitlement Checks to vulnerable people.

HMRC Tax and Benefits Advice Project

This year Advice NI secured funding from HMRC for a new unique Northern Ireland based advisory service which offers specialist help and support to members of the public with issues relating to HMRC products and services.

The project which was completed in April this year, aimed to improve the health and wellbeing of people in rural areas who are living in or at risk of poverty and social exclusion.

As part of the project Advice NI delivered nearly 400 Benefit Entitlement Checks to clients coming from 3 designated rural super output areas. Target households were older people, carers, disabled people, lone parents, ethnic minorities, lone adults, farming families and low income families.

Castlereagh Borough Council Independent Advice Service

Advice NI is responsible for the provision of independent advice services to residents within the Castlereagh through Council independent service area since 1st October 2009.

The service consists of a Freephone telephone service; face to face outreach across the Council; a home visitation service; tribunal representation; and a money and debt service.

Demand for the service has continued to grow particularly in the areas of advice on benefits (including tribunal representation) and money and debt.
This year Advice NI has built upon the need to communicate its message strongly and clearly to its members, to the public and to government. Through co-ordinated delivery we saw a huge increase in media presence and brand awareness. We produced 12 press releases in the last 9 months which has led to an increase in service use and given us media presence on 59 occasions.

In the last year we produced 6 News Sheets, AdviceMatters, via an email marketing service. This service has enabled us to produce web based email marketing campaigns delivered directly to the service user’s inbox. This assisted in circulation and helped to reduce print and postage cost whilst scaling on paper. AdviceMatters has given our members a platform to promote their work and services.

Our AdviceLink email group continues to be an important tool through which members offer each other support. There are currently 219 advisers within the Advice NI membership who subscribe to the service - posting 585 messages covering a range of issues.

As well as using traditional methods of communication, we have devised a social media strategy as part of our overarching Communications Strategy and currently use a variety of social media platforms to implement this. This has provided Advice NI with an inexpensive but powerful medium to share information with our targeted audiences. We currently have a combined following of 977 across our Twitter accounts with other users mentioning our services or retweeting our messages 758 times.

Visitors to our websites continue to increase, with over 28,600 visits to www.adviceni.net in 2010/11, driven in part by our use of social media and also by our acceptance onto the Google Grants programme which enables us to promote our work via Google AdWords.

Rights 4 Services

Dame Joan Harbison, the Older People’s Advocate, launched Rights 4 Seniors, Advice NI’s social justice website in April for older people and those who work with them. Rights 4 Seniors, www.rights4seniors.net, has attracted over 3,000 unique visitors in its first 6 months. It continues to grow and has been further funded by Atlantic Philanthropies to develop its work.

‘Brilliant.....thanks so much for all that work.’

Brenda Kearns, Advice and Advocacy Officer, Age NI

‘This is really useful information in one central place.’

Alison McElhinney, Communications Manager, Age Sector Platform

Alison McElhinney, Communications Manager, Age Sector Platform
Training and Development Support

This year has seen significant growth in our training provision. We developed and delivered a range of award-winning quality training programmes to ensure that our members are well equipped to provide the best possible advice to the public. This year over 350 people participated in Advice NI training courses including both accredited and non-accredited programmes.

Over the year we have responded to an ever-changing educational landscape to ensure the training and qualifications we deliver are current, transferable and reputable. We achieved assessment centre status from City and Guilds and now our NVQ and assessor qualifications are accredited through them. We have maintained our assessment centre status with OCNI and Open University.

Advice NI has taken the implementation of the Qualifications and Credit Framework (QCF) in its stride, mapping all of our qualifications to the framework and to the National Occupational Standards for Legal Advisers. Our assessor and verifier awards have been replaced with the new TAQA qualifications reflecting the current nature of our training.

We undertook a training needs analysis during the year and in response to this we have increased the number of courses developed and delivered to meet training gaps and have amended the format of some of our courses to make them more accessible. We have enhanced our portfolio of e-learning training courses with the development of the e-learning ‘Introduction to Dealing with Debt’ wiseadviser course.

Course uptake has remained strong in a fragile economic climate with the following numbers participating in our formal training programmes this year:

<table>
<thead>
<tr>
<th>Courses</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wiseradviser (money advice generalist level)</td>
<td>32</td>
</tr>
<tr>
<td>Wiseradviser (money advice skilled level)</td>
<td>119</td>
</tr>
<tr>
<td>Advantage (full TSCAP course)</td>
<td>15</td>
</tr>
<tr>
<td>Advantage (short courses)</td>
<td>66</td>
</tr>
<tr>
<td>NVQ In-Advice and Guidance Level 2</td>
<td>1</td>
</tr>
<tr>
<td>NVQ In-Advice and Guidance Level 3</td>
<td>13</td>
</tr>
<tr>
<td>NVQ In-Advice and Guidance Level 4</td>
<td>20</td>
</tr>
<tr>
<td>NVQ in Customer Service Level 2</td>
<td>1</td>
</tr>
<tr>
<td>A1 Assessor Awards</td>
<td>3</td>
</tr>
</tbody>
</table>


Our collection of training awards is ever-growing, with the winning of the prestigious AONTAS Star Award (Ulster category) in January 2011 for our Advantage programme. We work hard to keep abreast of training developments in the advice and voluntary sector through our dedicated staff, membership of relevant groups, including the ASA training sub-group, and responses to key training related consultation reports.

Partnership working has become a central part of our training over the year, maintaining existing partnerships with the Money Advice Trust (MAT), A2B, Age NI, and the Law Centre NI, as well as forging new training partnerships with those such as the Equality Commission and Action on Hearing Loss. We have continued to maintain and build relations for our bespoke and in-house training including delivery of our ‘Dealing with Member Debt’ course to the Irish League of Credit Unions.

NVO Candidates

I enjoyed my experience at Advice NI over the past year. I had found that there was a clear progression structure set out at the start of the course and that there was a strong emphasis on on-going support.

This ensured that I was able to assess my progress and clearly identify new objectives and targets on the course.

The staff at Advice NI were friendly and informed and professional in their training delivery and provision of the course.

Tender Training

“I came to this training quite apprehensive due to my lack of knowledge in the sector, but was pleasantly surprised at how easily the trainer covered the subject area, ensuring the process in a way to learn by example.”

“Thoroughly enjoyed this course! Facilitator had excellent understanding of the tendering process.”

Wiseradviser

“One of the best courses I have ever attended. Placed to the point of view of an expert, relevant, far and easy to understand.”

“The course has given the confidence to deal with situations and has given me a wonderful insight.”

Wiseradviser candidates

Excellent course! Found the practical examples very helpful in explaining the benefits system.”

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Many households across Northern Ireland are struggling to cope and make ends meet. The numbers in employment continue to fall, more people face a reduction in their working hours and the unemployment figures continue to increase. This has directly resulted in more people becoming reliant upon a social security system which itself has been subject to cuts by the previous Labour Government and the Coalition Government.

Indebtedness, homelessness, fuel poverty and food poverty are among the pressures facing families.

Advice NI’s policy role has similarly sought to engage and assist on a wide range of fronts to help make people’s lives better. This is reflected in Advice NI’s policy engagement across a broader spectrum of stakeholders and all Government Departments. Advice NI’s Policy and Planning Sub Committee has continued to guide the policy work of the organisation.

The focus of policy work included advocating the adoption of systems thinking, highlighting the impact of the welfare cuts and generally continuing to highlight the plight of the most vulnerable households across Northern Ireland.
Advice NI members have been at the forefront in helping people cope with the impact of welfare cuts and the recession.

Advice services have directly contributed to Departmental Public Service Agreement targets including PSA 7: Making Peoples’ Lives Better which aims to enhance well-being and PSA 12 Housing, Urban Regeneration and Community Development which aims to reduce poverty and address inequality and disadvantage.

Our belief is that this work has the potential to transform frontline services, boost staff morale and maximise returns on investment in this era of cuts and efficiencies.

Advice NI published the report ‘The Big Idea: Putting People First’ which examined demand on local advice services in North Belfast and Omagh from a systems thinking perspective.

Advice NI response to 21st Century Policy Responses / Briefing Papers
1. Advice NI response to Proposed Debt Relief Bill (April 2010)
2. Advice NI response to Proposals for regulatory reform of credit unions in Northern Ireland (May 2010)
3. Advice NI submission to Extending Free School Meals & Clothing Allowance (May 2010)
4. Advice NI response to Social Fund Reform: Debt, Credit and Low Income Households (June 2010)
5. Advice NI paper for Committee Stage of the Energy Bill (June 2010)
6. Advice NI submission: “Success and test new ideas” (August 2010)
7. Advice NI response to Universal Credit: welfare that works (December 2010)
8. Advice NI response to Committee Stage of the Social Fund Reform: Debt, Credit and Low Income Households (September 2010)
9. Advice NI response to Universal Credit: welfare that works (December 2010)
10. Advice NI response to the Independent Review of the Lending Code (September 2010)
11. Advice NI response to Universal Credit: welfare that works (December 2010)
12. Advice NI response to Department for Social Development consultation: Universal Credit: welfare that works (December 2010)
16. Advice NI response to Request for written evidence in relation to Carer’s Assurance Bill (February 2011)
17. Advice NI response to Disability Living Allowance consultation (February 2011)
18. Advice NI response to Guidance on the Provision of Local Generalist Advice on the One stop shops to identify new potential areas of work (February 2011)
19. Advice NI response to Draft Budget 2011 – 2015 (including individual Departmental responses) (January 2011)

Advice NI response to Success...
Advice NI worked tirelessly this year to support and develop the sustainability of the independent advice sector and has been successful in maintaining staffing levels.

We negotiated extension of project contracts based on the high quality of services provided and our ability to deliver beyond requirements. We also developed a number of new partnerships and secured new sources of funding for projects that will roll out in the next financial year, for example, the HMRC Tax and Benefits Project.

Advice NI is dedicated to investing in our people and providing growth and development opportunities, with staff undertaking a wide variety of training courses relevant to their roles.

After a rigorous review of our systems and processes in relation to (1) Advice Sector Sustainability (2) Service Results (to include service provision, service delivery, service outcomes and customer satisfaction) (3) People Results (Advice NI) and (4) Organisational Development we were awarded IiP silver in recognition of our commitment to good practice and we are committed to continuous development in these areas.

Advice NI IiP Assessment Report states:

“Advice NI has a robust, well established strategic and operational planning process which is inclusively developed and demonstrates clear alignment between strategic and operational and corporate and team/individual contribution.”

“They have clear evidence of a cadre of leaders and managers whose work on setting strategic direction, providing supportive leadership for the organisation and sector, establishing fit for purpose internal structures, systems and processes has contributed to making Advice NI a modern, effective and successful organisation with a strong and effective commitment to continuous improvement.”

ORGANISATIONAL DEVELOPMENT

To strengthen the capacity of Advice NI to implement its Strategic Plan effectively
Advice NI places a lot of value on the planning process and staff engagement. Our annual operational planning session proved very successful with some key strategic changes made to the balanced scorecard to reflect capacity, new areas of work and priorities.

This year we also undertook an internal restructuring exercise in light of both internal and external priorities and pressures. Some work was completed on role definition and a member of staff was promoted to Head of Training.

During the year we employed a Web Content Developer for our Rights 4 Seniors project, 3 money and debt advisers, two under the Big Lottery, Beat the Recession, project and one under the Debt Action NI project and a part-time trainee administrator. We also had 2 Spanish Volunteers, each for a 3 month placement.

Our membership has remained steady over the last year with 65 member organizations. 68% of members take up our professional indemnity insurance which we are pleased to report has not increased in price for the past three years.

The number of advice calls from the general public increased substantially with our Freephone Castlereagh service recording 4052 and a further 5440 general advice calls.

We reviewed our human resources and financial policies and updated these as necessary. We continue to work with Peninsula Business Services Ltd to ensure that legal requirements in accordance with employment legislation are complied with.

A Code of Good Governance Health Check was also undertaken. The Code sets out seven principles and practices of good governance for voluntary and community organisations and is a self-assessment tool which has been devised as a practical resource to assist boards to work towards adhering to the principles of the Code.

Our Board of Trustees met 5 times during the year and there were also regular meetings of both the Staffing and Resources and Policy and Planning Sub-Committees.

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Case Management

Key to supporting advisers to work flexibly, efficiently and securely is a comprehensive case management system.

Advice NI uses Advice Pro, which was developed in association with AdviceUK, the UK’s largest network of advice-providing organisations.

Advice Pro is web-based, offers different levels of functionality including a debt module and is hosted in an environment that complies with Information Security Code ISO 27001.

Advice Pro

“The system is brilliant as it is tailored for debt cases, this includes the inclusion of the ‘common financial statement’ and a ‘strategies’ section. It is very time efficient as it takes very little time to get read back into a case and to know at what stage the case is at. The ‘key dates’ section also allows for reminders to flag up when important dates or work needs to be attended to (e.g repossession court hearings).”

It also made monitoring of my cases by my manager easier.”
Advice NI Staff
Bob Stronge
 Fiona Magee
 Kathleen McQuillan
 Kevin Higgins
 Patricia O’Donnell
 Emma McManus
 Dominic Shanin
 Coran Ahern
 Eilidh Ritchie
 Joanne McEvey
 Ashkim Hame
 Michelle McGuire
 Germina Willis
 Siward Campbell
 James Long
 Nuala McCaffrey
 Ellen McIlwaine
 Colin O’Donovan
 Ruan Wallon
 Adrienne McKeever
 Emmie Tracey
 Jim McDowell
 Marcus Mckay
 Alison Smyth
 Nicola Burne
 Sara Garndell
 Corrie Chappell

Chief Executive
Deputy Chief Executive
Head of Resources
Head of Policy & Research
Head of ICT
Head of Training
MD Development Worker
Web Content Developer
Communications Officer
Money Advice Co-Ordinator
Projects Manager
Researcher
Technical Support Officer
Money Advice Project Manager
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser
Money & Debt Adviser

Advice NI Board of Trustees 2011

Barry McAlinden
Carol Williamson
Michael Reidy
Mary McNamara
Jim O’Callaghan
Kathleen Bradley
Barries McClaughlin
Gerard O’Neill
Jim Deran
Shaun McAuley
Harry Lynes
Mathilda Taubett

Organisation
NURO
Agio NI - Chair
Dungiven Independent Advice Services
East Belfast Independent Advice Centre
Housing Rights Service
Neighbourhood Aid
Belfast Unemployed Resource Centre
SCA Ltd
LIRAS
North Belfast Advice Partnership
Limavady Community Development Initiative
Causeway Women’s Aid
Members

A

Age Concern Causeway
Age NI
Antioch Association
Action on Hearing Loss NI

B

Ballynafeigh Community Development Association
Ballintubbert Community Forum Advice
Barnardo’s NI
Belfast Unemployed Resource Centre

C

Causeway Women’s Aid
Chinese Welfare Association
Christian Debt Advice Centre
Christians Against Poverty
Cithrah Foundation
Civil Service Benevolent Fund
Cookstown & Western Shores Area Network
Coprox Distil Services
Craigavon Independent Advice Centre

D

Derry Youth & Community Centre
Disability Action

E

East Belfast Independent Advice Centre
East Belfast Mission
East Down Rural Community Network
EGSA
Emphasis for Childcare
Extra Care

F

Fallen Community Council
Falls Women’s Centre
First Housing & Smartmove

G

Gingerbread NI
Glenbervie Community Development Ltd
Greater Turlow Lodge Residents’ Association

H

Housing Rights Service

I

Lisan

J

Magheramill District Advice Services
Manup: Mindset - New Vision
Multi Cultural Resource Centre

K

Neighbourhood Assist
Neighbourhood Development Association
NICASO
NICi
North Antrim Community Network
North Antrim Senior Citizens Forum
North West Advice Service

L

Ormagh Independent Advice Services
QUEEN’S Students’ Union Advice Centre

M

Rosemount & District Welfare Rights Group
Rural Support

N

SCA Ltd
Shelter Northern Ireland
South Antrim Rural Network
South Antrim Resource and Development Centre
Special Educational Needs Advice Centre
STEP

T

Tar Anail
Tar Io trách
The Link Community Association
The Resource Centre Derry
The Welcome Project

U

University of Ulster Student Support

V

Vine Centre
WWIE
Windsor Women’s Centre
Advice NI Audited Accounts
Statement of financial activities (incorporating the income and expenditure account)
For the year ended 31 March 2011

The statement of financial activities includes all gains and losses in the year and therefore a separate statement of total recognised gains and losses has not been prepared.

The financial statements were approved by the Board on 6th July 2011.

### Unrestricted Funds

<table>
<thead>
<tr>
<th>Notes</th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incoming resources</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Incoming resources from generating funds:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Voluntary income</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Activities for generating funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total incoming resources</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resources expended</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charitable activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Governance costs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total resources expended</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net incoming/outgoing resources before transfers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transfer between funds</td>
<td></td>
<td></td>
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<tr>
<td>Net incoming/outgoing resources for the year</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total funds brought forward</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Funds carried forward</td>
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<td></td>
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<tr>
<td><strong>Unrestricted Funds</strong></td>
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### Restricted Funds

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<thead>
<tr>
<th>Notes</th>
<th>2011</th>
<th>2010</th>
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<tbody>
<tr>
<td>Incoming resources</td>
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<td></td>
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<tr>
<td>Resources expended</td>
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<td></td>
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<tr>
<td>Total Funds carried forward</td>
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<tr>
<td><strong>Restricted Funds</strong></td>
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### Restricted Capital Funds

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### Capital Funds

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### Total Funds

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<td><strong>Total Funds</strong></td>
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The above amounts relate to continuing activities.

### Fixed assets

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### Current assets

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<th>2010</th>
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<td><strong>Current assets</strong></td>
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### Creditors: amounts falling due within one year

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<th>2010</th>
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<tbody>
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<td><strong>Creditors: amounts falling due within one year</strong></td>
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### Net current assets

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<td><strong>Net current assets</strong></td>
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### Net assets

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### Funds

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</thead>
<tbody>
<tr>
<td><strong>Funds</strong></td>
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<td></td>
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