

Venue Map

City Hotel
Queens Quay
Derry
t: 028 7136 5800



adviceⁿⁱ
the independent
advice network

Annual Meeting 2007

16 November 2007

9:30am – 1:00pm

City Hotel
Queens Quay
Derry
County Londonderry

adviceⁿⁱ
the independent
advice network

– 1 Rushfield Avenue
Belfast BT7 3FP

– e: info@adviceni.net
w: www.adviceni.net

– t: 028 9064 5919
f: 028 9049 2313

– Registered Charity No:
XR16104

Advice NI Annual Meeting 2007

PROGRAMME

9.30 am Registration / Tea & coffee	10.40 am Future@Advice Using e-technologies to improve access and infrastructure	11:15 am Workshops (See below for details)
10.00 am Welcome & Introduction		12:15 pm Workshop Feedback
10.10 am AGM Business	10.50 am Keynote speaker: Bill McCluggage <i>Director of Delivery & Innovation DFPNI</i>	12:30 pm Closing Remarks
10.30 am Launch of Membership Profile Report		12:45 pm Lunch & Networking

WORKSHOP 1

E-LEARNING

Creating Online Access to Vocational Qualifications

Guest Speaker:

Roy Kerley
Director, Synergy Learning

No time to leave the office, worried that you are missing learning and networking opportunities in an ever changing environment?

Building on our expertise of delivering Open University accredited qualifications we have created interactive online learning packages.

This workshop will give you a taste of Advice NI's innovative approach to learning and development within the advice and guidance sector.

WORKSHOP 2

QUALITY ONLINE

Improving People and Services

Guest Speaker:

Julie Allen
Consultant, Investors In People

Committed to raising quality but not sure where to start?

Embracing the challenge of raising standards within the sector, Advice NI has used its experience to produce a simplified and easy to use online resource to help you develop your people, your services and your community.

This workshop will introduce you to a powerful new tool that will guide you to achieving Investors in People Status.

Advice NI strategic themes:

Collaboration and Change
Innovation and Communication
Influencing Policy
Organisational Development

WORKSHOP CHOICES RSVP

You can confirm your attendance and workshop of choice by logging on to www.adviceni.net emailing kathleen@adviceni.net or telephoning 028 9064 5919

WORKSHOP 3

E-CONSULTATION

Reaching People

Guest Speaker:

Catherine Martin
Policy, Advice & Research, OFMDFM

Wanting to consult on policy issues while reducing your carbon footprint?

Advice NI believes that e-technologies have an important role to play in developing the partnership model of policy-making.

This workshop will provide more information on Advice NI's eConsultation service. There will be an independent testimonial provided by a key member of the Semple Review team and attendees will be able to ask how the eConsultation service can benefit them.

WORKSHOP 4

CASE MANAGEMENT

Making Sense of technology based recording systems

Guest Speaker:

Phil Jew *Advice UK*

With effective case management at the core of advice work are you up-to-date with the latest developments?

With so much talk about IT systems, unified systems and shared standards of monitoring and reporting - it can be difficult to make decisions in choosing a case-management system.

This session will discuss the issues involved in case-management and will include a demonstration of Advice Pro: a web-based case management system.

Workshops will be followed by LUNCH & NETWORKING